
PRESS RELEASE
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**ECoS Clarifies Electricity Tariff Structure in Sabah:
No Hidden Increases, Urges Public to Use Official Complaint Channel**

KOTA KINABALU, 24 June – The Energy Commission of Sabah (ECoS) refers to a recent statement made by Warisan Kota Kinabalu Division Information Chief, Samuel Wong, regarding alleged hidden increases in electricity tariffs through the tiered rate structure.

ECoS wishes to state that the tariff structure and rates have not been revised since the last tariff revision in 2014. The schedule of tariff structure and rates for Sabah and F.T. Labuan (effective 1 January 2014) can be obtained from Sabah Electricity Sdn. Bhd.'s website.

Consumers are reassured that they will only be charged the rate of 47 sen/kWh for units above 1,000 units, i.e. monthly bill above RM383, and this has been in effect since 1 January 2014.

Samuel Wong, or any concerned member of the public, are urged to present abnormal bills not in accordance with the gazetted tariff blocks and rates to ECoS for investigation. If there is any error or negligence on the part of Sabah Electricity Sdn Bhd (SE), ECoS will investigate and rectify accordingly.

In the interest of transparency and accountability, ECoS strongly encourages the public to use its official complaints and clarification platform, Talk2ECoS, especially in cases where consumers are unable to receive adequate responses from licensees such as SE.

ECoS reiterates its commitment to safeguard consumer rights and ensure fair electricity pricing, while continuing to support efforts that strengthen the reliability and sustainability of Sabah's power supply.

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About ECoS

The Energy Commission of Sabah (ECoS) is a statutory body established by the State Government of Sabah since 10th January 2023. It operates as the regulator for the energy sector within the Chief Minister's portfolio. The primary objectives of ECoS are to ensure secure, sustainable, affordable, and accessible energy for the State of Sabah. ECoS plays a pivotal role in shaping Sabah's energy landscape, promoting responsible energy practices, and safeguarding the interests of both consumers and the environment.